The Honourable Robert B. Zoellick  
United States Trade Representative  
600 17 Street, NW  
Washington, D.C. 20508

Dear Ambassador Zoellick

In connection with the signing on this date of the Australia — United States Free Trade Agreement (the "Agreement"), I have the honour to confirm the following understandings reached by the Governments of Australia and the United States during the course of the negotiation of Chapter Seventeen (Intellectual Property Rights) of the Agreement regarding ISP liability.

In meeting the obligations of Article 17.11.29(b)(ix), Australia will adopt requirements for: (a) effective written notice to service providers with respect to materials that are claimed to be infringing; and (b) effective written counter-notification by those whose material is the subject of a notice for removal or disabling, on the basis of a good faith belief that it was issued by mistake or misidentification, in accordance with subparagraph (v)(B), as set forth below. Substantial compliance with the elements listed below shall be deemed to be effective written notice or counter-notification.

1. Model of an effective notice, by a copyright owner or person authorized to act on behalf of an owner of an exclusive right, to a service provider's publicly designated representative:

In order for a notice to a service provider to be compliant with Article 17.11.29(b)(ix), the notice must be a written or electronic communication that includes substantially the following items:

1. The identity, address, telephone number and electronic mail address of the complaining party (or its authorized agent);

*It is understood that a representative is publicly designated to receive notification on behalf of a service provider if the representative’s name, physical and electronic address, and telephone number are posted on a publicly accessible portion of the service provider’s website, and also in a public register publicly accessible through the Internet or such other form or manner appropriate for Australia.*
2. Information that is reasonably sufficient to enable the service provider to identify the copyrighted work(s) claimed to have been infringed;

3. Information that is reasonably sufficient to permit the service provider to identify and locate the material that is residing on a system or network controlled or operated by it or for it, that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled;\(^2\)

4. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent or the law;

5. A statement that the information in the notice is accurate;

6. A statement with sufficient indicia of reliability (such as a statement under penalty of perjury or equivalent legal sanctions) that the complaining party is the owner of an exclusive right that is allegedly infringed or is authorized to act on the owner's behalf; and

7. The signature of the person giving notice.\(^4\)

(II) Model of an Effective Counter-Notification by a Subscriber\(^5\) whose material is the subject of a notice for removal or disabling, on the basis of a good faith belief that it was issued by mistake or misidentification.

In order for a counter-notification to a service provider to comply with Article 17.11.29(b)(ix), it must be written or electronic communication that includes substantially the following items:

1. The identity, address, telephone number and electronic mail address of the subscriber;

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\(^2\) If multiple copyrighted works at, or linked to from, a single online site on a system or network controlled or operated by or for the service provider are covered by a single notification, a sufficiently representative list of such works at, or linked to from, that site may be provided.

\(^3\) In the case of notices regarding an information location tool pursuant to clause (b)(i)(D) of Article 17.11.29 information provided must be sufficiently representative to permit the service provider to locate the reference or link residing on a system or network controlled or operated by or for it, except that in the case of a notice regarding a substantial number of references or links at a single online site residing on a system or network controlled or operated by or for the service provider, a representative list of such references or links at the site may be provided, if accompanied by information sufficient to permit the service provider to locate the references or links.

\(^4\) A signature transmitted as part of an electronic communication satisfies this requirement.

\(^5\) All references to "subscriber" in this letter refer to a person whose material is the subject of a notice for removal or disabling by a service provider as a result of an effective notice described in paragraph (a) of this letter.
2. Information that is reasonably sufficient to enable the identification of the material that has been subject of a notice for removal or disabling;

3. Information that is reasonably sufficient to enable the identification of the location at which the material appeared at the time of the issue of a notice for its removal or disabling;

4. Statement with sufficient indicia of reliability (such as a statement under penalty of perjury or equivalent legal sanctions) that the subscriber is the supplier of the material and has a good faith belief that the notice for removal or disabling was issued as a result of mistake or misidentification. It is understood that the reference to a mistake in this statement could include mistakes as to law as well as to fact;

5. Statement that the subscriber agrees to be subject to orders of any court that has jurisdiction over the place where the subscriber’s address is located, or if that address is located outside of the Party’s territory, any other court with jurisdiction over any place in the Party’s territory in which the service provider may be found, and in which a copyright infringement suit could be brought with respect to the alleged infringement;

6. Statement that the subscriber will accept service of process in any such suit; and

7. The signature of the subscriber.  

I have the honour to propose that this letter and your letter in reply confirming that your Government shares these understandings shall constitute an integral part of the Agreement.

Yours sincerely

[Signature]

Mark Vaile
Minister for Trade

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6 A signature transmitted as part of an electronic communication satisfies this requirement.
The Honorable Mark Vaile MP  
Minister for Trade  
Parliament House  
Canberra ACT 2600

Dear Minister Vaile:

I have the honour to acknowledge receipt of your letter of this date, which reads as follows:

"In connection with the signing on this date of the Australia – United States Free Trade Agreement (the “Agreement”), I have the honour to confirm the following understandings reached by the Governments of Australia and the United States during the course of the negotiation of Chapter Seventeen (Intellectual Property Rights) of the Agreement regarding internet service provider (ISP) liability.

In meeting the obligations of Article 17.11.29(b)(ix), Australia will adopt requirements for: (a) effective written notice to service providers with respect to materials that are claimed to be infringing; and (b) effective written counter-notification by those whose material is the subject of a notice for removal or disabling, on the basis of a good faith belief that it was issued by mistake or misidentification, in accordance with subparagraph (v)(B), as set forth below. Substantial compliance with the elements listed below shall be deemed to be effective written notice or counter-notification.

(I) Model of an effective notice, by a copyright owner or person authorized to act on behalf of an owner of an exclusive right, to a service provider’s publicly designated representative.

In order for a notice to a service provider to be compliant with Article 17.11.29(b)(ix), the notice must be a written or electronic communication that includes substantially the following items:

1. The identity, address, telephone number and electronic mail address of the complaining party (or its authorised agent);

2. Information that is reasonably sufficient to enable the service provider to identify the copyrighted work(s) claimed to have been infringed;

1 It is understood that a representative is publicly designated to receive notification on behalf of a service provider if the representative’s name, physical and electronic address, and telephone number are posted on a publicly accessible portion of the service provider’s website, and also in a public register publicly accessible through the Internet or such other form or manner appropriate for Australia.
3. Information that is reasonably sufficient to permit the service provider to identify and locate the material that is residing on a system or network controlled or operated by it or for it, that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled; 3

4. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent or the law;

5. A statement that the information in the notice is accurate;

6. A statement with sufficient indicia of reliability (such as a statement under penalty of perjury or equivalent legal sanctions) that the complaining party is the owner of an exclusive right that is allegedly infringed or is authorized to act on the owner's behalf; and

7. The signature of the person giving notice. 4

(II) Model of an Effective Counter-Notification by a Subscriber 5 whose material is the subject of a notice for removal or disabling, on the basis of a good faith belief that it was issued by mistake or misidentification.

In order for a counter-notification to a service provider to comply with Article 17.11.29(b)(ix), it must be written or electronic communication that includes substantially the following items:

1. The identity, address, telephone number and electronic mail address of the subscriber;

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2 If multiple copyrighted works at, or linked to from, a single online site on a system or network controlled or operated by or for the service provider are covered by a single notification, a sufficiently representative list of such works at, or linked to from, that site may be provided.

3 In the case of notices regarding an information location tool pursuant to clause (b)(i)(D) of Article 17.11.29 information provided must be sufficiently representative to permit the service provider to locate the reference or link residing on a system or network controlled or operated by or for it, except that in the case of a notice regarding a substantial number of references or links at a single online site residing on a system or network controlled or operated by or for the service provider, a representative list of such references or links at the site may be provided, if accompanied by information sufficient to permit the service provider to locate the references or links.

4 A signature transmitted as part of an electronic communication satisfies this requirement.

5 All references to "subscriber" in this letter refer to a person whose material is the subject of a notice for removal or disabling by a service provider as a result of an effective notice described in paragraph (a) of this letter.
2. Information that is reasonably sufficient to enable the identification of the material that has been subject of a notice for removal or disabling;

3. Information that is reasonably sufficient to enable the identification of the location at which the material appeared at the time of the issue of a notice for its removal or disabling;

4. Statement with sufficient indicia of reliability (such as a statement under penalty of perjury or equivalent legal sanctions) that the subscriber is the supplier of the material and has a good faith belief that the notice for removal or disabling was issued as a result of mistake or misidentification. It is understood that the reference to a mistake in this statement could include mistakes as to law as well as to fact;

5. Statement that the subscriber agrees to be subject to orders of any court that has jurisdiction over the place where the subscriber’s address is located, or if that address is located outside of the Party’s territory, any other court with jurisdiction over any place in the Party’s territory in which the service provider may be found, and in which a copyright infringement suit could be brought with respect to the alleged infringement;

6. Statement that the subscriber will accept service of process in any such suit; and

7. The signature of the subscriber. 

I have the honour to propose that this letter and your letter in reply confirming that your Government shares these understandings shall constitute an integral part of the Agreement.

I have the further honor to confirm that my Government shares this understanding and that your letter and this reply shall constitute an integral part of the United States–Australia Free Trade Agreement.

Sincerely,

Robert B. Zoellick

6 A signature transmitted as part of an electronic communication satisfies this requirement.